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1. Employment Opportunity & Economic Success												
	EC 10	EC 12a	EC 12b	EC 12c	EC 12d	EC 13a	EC 13b	EC 40				
2. Housing Need												
	BS RB 3	FP 7	FP 8	HS 1	HS 5	HS 8	HS 11b	HS 2	HS 14	HS 10b	BS RB 2	HS 17
3. High Quality Environment												
	DM 157a	DM 157c	HE 13	SS 15	SS 16	SS 17	DM 157b	SS 192	DM 2	SS 35	SS 36	
4. Active Safe Communities												
	HE 10	EC 77										
5. Transforming the Council												
	BS AS 3	HR A 01 R	BS AS 1 RDC	BS BI 02	BS RB 11	BS RB 12	BS MD 1					

Status Icon Key

 On track	 Warning	 Alert	 Data only indicator	 Long term trend arrow
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1. Employment Opportunity & Economic Success

		EC 10	Total Job Seeker Allowance and Universal Credit Out of Work Claimants Aged 16 - 64			
Current Value	1.1%	November 2016	Previous Result	1.0%	October 2016	
Yorkshire and The Humber 2.1%, Great Britain 1.8%						
		EC 12a	% Ryedale population aged 16-64 qualified - NVQ1 or equivalent			
Current Value	83.5%	2015/16	Previous Result	83.1%	2014/15	
Ryedale had 25,100 residents between January-December 2015 aged 16-64 studying at NVQ1 level and above. Young people achieve level 1 and 2 NVQ's in order to improve their career prospects. The council has targeted resources through various apprenticeships. This level is a stepping stone to future learning opportunities.						
		EC 12b	% Ryedale population aged 16-64 qualified - NVQ2 or equivalent			
Current Value	70.5%	2015/16	Previous Result	67.5%	2014/15	
Ryedale had 21,200 residents between January-December 2015 aged 16-64 studying at NVQ2 level and above. Young people achieve level 1 and 2 NVQ's in order to improve their career prospects. The council has targeted resources through various apprenticeships. This level is a stepping stone to future learning opportunities.						
		EC 12c	% Ryedale population aged 16-64 qualified - NVQ3 or equivalent			
Current Value	45.1%	2015/16	Previous Result	54.4%	2014/15	
The percentage of Ryedale residents aged 16-64 reaching NVQ3 and above dropped from 15,900 attaining the qualification to 13,600 from January-December 2015.						
		EC 12d	% Ryedale population aged 16-64 qualified - NVQ4 or equivalent			
Current Value	29%	2015/16	Previous Result	41.0%	2014/15	
The number of the Ryedale residents qualified to NVQ4 or equivalent has dropped from 12,000 to 8,700						
		EC 13a	Gross weekly earnings by workplace			
Current Value	£460.10	2016/17	Previous Result	£410.40	2015/16	
Ryedale has the lowest median gross weekly wage in the LEP area. Although unemployment is low, low wages cause many people to have more than one job and also cause housing affordability issues. Priorities to increase wage levels for local people are in the Ryedale Economic Action Plan.						
		EC 13b	Gross weekly earnings by residency			
Current Value	£443.10	2016/17	Previous Result	£411.80	2015/16	

Earnings by Workplace 2015 annual data (pounds) Ryedale £411.80, Craven £450.20, Scarborough £467.90, Hambleton £479.50, York £496.00, Harrogate £518.00, Richmond £518.50, Selby £526.50. Yorkshire and Humber region average £480.50, Great Britain £529.60




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		EC 40	Employment Rate - aged 16-64			
Current Value	81.5%	2015/16	Previous Result	84.5%	2014/15	

2015/16: Yorkshire and Humber 72.2% Great Britain 73.7%

Although generally buoyant, the high technology manufacturing sector specialising in sub sea technologies has been declining due to global oil price depressing oil exploration activity. RDC is continuing to support the high technology manufacturing sector through training and infrastructure support. Seasonality is also an issue addressed in the Visitor Economy activity delivered by RDC.


2. Housing Need

		BS RB 3	Speed of processing - changes of circumstances for HB/LCTS claims			
Current Value	6.0 days	December 2016	Current Target	12.0 days		




The performance for changes of circumstance for both housing benefit and local council tax support has been strong over recent months. However the implementation of the full service for Universal Credit in June 2016 for Ryedale working age claimants may cause a significant increase in the volume of changes to be processed for LCTS claimants, which may in turn affect performance.

		FP 7	Net additional homes provided			
Current Value	245	2015/16	Current Target	200		


The target of 200 is the LDF plan requirement. 261 net additional homes were provided in 2014/15




		FP 8	Supply of deliverable housing sites			
Current Value	116.0%	2015/16	Current Target	100.0%	See Annual Monitoring Statement and Strategic Housing Land Availability Assessments. Target five year housing supply= 100%	

The new five year deliverable supply figure at 31/3/16 is 1158 plots which equates to 5.8 years of deliverable supply (based on the Plan requirement of 200) or 116%
















		HS 1	Homeless applications on which RDC makes decision and issues notification to the applicant within 33 working days (was LPI 70)			
Current Value	100.0%	Q3 2016/17	Current Target	100.0%	Target is to decide on all applications within 33 days	

4 decisions made within period and notified within 33 days of application




		HS 2	Length of stay in temporary accommodation (B&B, weeks) Snapshot			
Current Value		0.43 weeks	Q3 2016/17	Current Target	4.00 weeks	Target: National maximum allowable is 6 weeks. Local target of 4 weeks
2 occasions only where a total of 3 days were spent in B & B (1 day + 2 days)						
		HS 5	Number of Homeless Applications			
Current Value		5	Q3 2016/17	Current Target	13	
5 Applications were received in the is period (01/10/16 - 31/12/2016)						
		HS 8	Prevention of Homelessness through Advice and Proactive Intervention (values and targets are per quarter, not accumulative)			
Current Value		44	Q3 2016/17	Current Target	39	Target is to achieve 10% improvement in numbers of preventions year on year
Between 01/10/16 and 31/12/2016 there were 44 Homelessness Preventions through Advice and Proactive Intervention through the Local Authority						
		HS 11b	Properties empty for six months or more			
Current Value		233	2015/16	Current Target	249	
This figure is included on the government return CTB1 which informs the New Homes Bonus Allocation. The figure is calculated in October and is the total of empty properties which have been empty for six months or more						
		HS 14	Affordability Ratio			
Current Value		8.5	2015/16	Current Target	8.39	Target is to improve on previous years performance
Affordability ratios in 2015 were calculated using earnings data from April 2015 and house price data for the period September 2014-September 2015.						
		BS RB 2	Speed of processing - new HB/LCTS claims			
Current Value		43.5 days	December 2016	Current Target	25.0 days	
The delay in processing new claims for Housing Benefit and Local Council Tax support is due to one full time member of staff leaving and holidays and in addition for Local Council Tax Support there are delays with Universal Credit up to six weeks for new claims which is administered by the Department for Work and Pensions but we use as income in the assessment of Local Council Tax Support.						
		HS 10b	% Households in Ryedale in Fuel Poverty (Low Income High Cost)			
Current Value		15.9%	2014/15	Current Target	10.6%	Target is to improve on previous years performance
3636 out of 22827 households in Ryedale were in fuel poverty in 2014						

		HS 17	Number of affordable homes delivered (gross)			
Current Value		30	2015/16	Current Target	75	35% of market housing target would result in 70 affordable homes arising from 200 net additional homes.
93 Affordable homes under construction with 35 completed.						

3. High Quality Environment




		DM 157a	Processing of planning applications: Major applications (13 weeks)			
Current Value		86.40%	December 2016	Current Target	70.00%	Targets originally set under Planning Delivery Grant regime
At the end of December 2016 performance stood at 86.4% being dealt with within agreed target times, exceeding the target of 70% . Again this figure can be volatile arising from the relatively low numbers of major category applications received.						
		DM 157c	Processing of planning applications: Other applications (8 weeks)			
Current Value		90.20%	December 2016	Current Target	90.00%	Targets originally set under Planning Delivery Grant regime
Performance at 90.2% exceeds the 90% target and has been consistent for several months.						
		HE 13	% of Food establishments in the area broadly compliant with food hygiene law			
Current Value		86%	2015/16	Current Target	72%	Target is to improve on previous year. Assessments of premises undertaken using risk based scoring and national guidance. 17% of premises are low risk and not accessed and by default not compliant under the national definition for this indicator.
The “broadly compliant” performance Indicator is defined as the percentage of food establishments within the local authority area that are broadly compliant with food law. The assessment is based on a scoring system that is defined in the national Code of Practice. When officers inspect a food business they rate the business with respect to several aspects. Three of those aspects namely the standard of hygiene, the structural standard and the confidence in management are awarded numerical values and if any one of them falls below a prescribed level then the establishment is judged to be non broadly compliant.						
		SS 15	% of Household Waste Recycled			
Current Value		21.73%	2015/16	Current Target	20.00%	Target set following analysis of previous performance levels
Performance continues to improve. The priority is to maintain this level of performance.						
		SS 16	% of Household Waste Composted			
Current Value		24.07%	2015/16	Current Target	23.00%	Target set following analysis of previous performance levels
The target has been reduced from 30% to 23%. This is to reflect the reduction in tonnages post garden waste subscription, which is circa 35-40% per annum. Although overall tonnage PA has reduced, it is clear to see from sales and tonnage data that participation per household has increased by 36%. Taking the average kg's per household from 297 kg's up to 462 kg's. So whilst						

tonnage has reduced and impacts on overall recycling performance, residents using the service are 'super users' justifying the kerbside collection. In addition to this rates of contamination have reduced to almost zero.




		SS 17	Household Waste Collection - % change in kilograms per head			
Current Value		-3.45%	2015/16	Current Target	0.25%	Target is to improve on previous years change

Year on year the amount of household waste collected has significantly reduced, giving a net change of -3.45% in 15/16.

2015-16 408.78 kg/per head, 2014-15 423.41 kg per head.

		DM 157b	Processing of planning applications: Minor applications (8 weeks)			
Current Value		75.00%	December 2016	Current Target	80.00%	Targets originally set under Planning Delivery Grant regime

Performance has continued to improve over 2015/16 end of year performance - assisted in part by the reduced numbers of planning permissions which require S106 legal agreements to be completed (relating to small sites).

		SS 192	% of household waste sent for reuse, recycling and composting			
Current Value		45.80%	2015/16	Current Target	49.70%	National target to achieve 50% by 2020

15/16 was the first full year of data that reflects the full impact of charging for garden waste. Results are positive, achieving 46% subscription rate against a target of 35%. The overall recycling rate has reduced by 8% against a forecast reduction of 15%.

15/16 45.8% (first full year charging for garden waste)

14/15 48% (Part year charging for garden waste collection)

13/14 53% (no charge for garden waste collection)

A new target will be issued upon a review of current performance.

		DM 2	Planning appeals allowed			
Current Value		40.0%	Q3 2016/17	Current Target	33.0%	Target based on national averages and benchmarking

At the end of Quarter Two 10 decisions had been received which included three allowed. It is of note that two of these were on adjacent sites relating to appeals by Gladmans at Langton Rd Norton. Whilst the 33% allowed appeals target is being met it is also of note that this target can be extremely volatile because of the low numbers of appeals lodged.




		SS 35	% CO2 reduction from LA operations.			
Current Value		18.5%	2015/16	Current Target	-12.5%	Target set for three years, based on national guidance. To be reviewed following analysis of performance to date




A recent audit has identified issues in the calculation of performance data and targets. This matter is being investigated and a revised target will be set. The issue identified is in the analysis of data and NOT performance. However both need assessing to determine a fair and reasonable level of performance.

		SS 36	Tonnes of CO2 from LA operations			
Current Value		1,680	2015/16	Current Target	1,418	Target set for three years, based on national guidance. To be reviewed following analysis of performance to date










The large increase in CO2 emissions in 2015-16 is due to the energy consumption of the pools not being included for part of 2014-15. The pools are still owned by the Council and therefore should be included in the calculation of this performance indicator. As such future targets will be revised based on 16/17 performance.













4. Active Safe Communities

		EC 77	Total Crime in Ryedale			
Current Value	1,015	2016/17 to date	Current Target	1659	2015/16	
The level of crime recorded in 2014/15 was unsustainably low at 1487 and the performance for subsequent years will be higher than this. In 2013/14 2273 crimes were recorded.						

		HE 10	Adult participation in sport and active recreation. Sport England Active People Survey-Annual				
Current Value		35.5%	2015/16	Current Target	32.7%	Target is to improve on previous years performance	
The percentage of Ryedale residents exercising with moderate intensity for 30 minutes at least once a week has increased for 2015/16 to 35.5%. This is above the Yorkshire (35.0%) but below the percentage for England (36.1%)							

5. Transforming the Council

		BS AS 1 RDC	Service enquiries resolved at first point of contact (telephone)			
Current Value	68%	December 2016	Current Target	50%	Target is for year on year improvement	
Following changes of staffing within the team at front of house, performance has improved, and call volumes managed at peak times, such as council tax billing and garden waste licence renewals, with support of other hub teams.						
		BS AS 3	Payments made using electronic channels			
Current Value	97%	December 2016	Current Target	85%	Target is set to maintain performance	
Electronic channels include web, telephone and Direct Debit.						
		HR A 01 R	Average number of Working Days Lost Due to Sickness Absence per FTE, RYEDALE			
Current Value	0.46 days	December 2016	Current Target	0.63 days	Average absence calculated by the CIPD in their annual survey of absence management last year for the public sector was 8.7 days and in the private sector 6.9. The annual 2016/17 target has therefore been revised to 7.2 days for RDC to reflect our ambition to be more commercial in how we deliver our business.	
Performance continues to improve. The total number of days lost to sickness absence in 2015/16 was 2450 days. The number of days lost in April 2015 was 236 compared with 140 days in April 2016, for both long term and short term absence. The % of working days lost to sickness absence in 2015/16 was 4%, an improvement of 2% on 2014/15.						

		BS BI 02	% FOI Requests responded to within 20 working days			
Current Value		94%	November 2016	Current Target	95%	
51 out of 54 FOI requests were responded to within 20 days.						
		BS RB 11	% of Council Tax collected			
Current Value		85.82%	December 2016	Current Target	86.26%	Target is set to maintain performance
In-Year collection drop attributable to the uptake of 12 monthly payers increasing. The effect of this is that collection is lower between April & January compared to the previous year, but we expect it to catch back up in February & March 2017.						
		BS RB 12	% of Non-domestic Rates Collected			
Current Value		85.60%	December 2016	Current Target	85.94%	Target is set to maintain performance
Decrease in collection compared to previous year attributable to various factors. Primarily increase in uptake of 12 monthly instalment plans and Rateable Value changes.						
		BS MD 1	Standard searches completed in 5 working days			
Current Value		54.2%	December 2016	Current Target	90.0%	Target is set to maintain performance
NYCC late responses are leaving it too late for us to deal with and dispatch search notices within the 5 working day target.						